

## **Guiting Guest House Access Statement (March 2008)**

### **Introduction**

Our Guest house is in the centre of a quiet working village in the very heart of the Cotswolds in beautiful, peaceful countryside and offers six double rooms, one single and an attached cottage which can be let on a self catering basis. All bedrooms have en-suite or private facilities. The Guesthouse is over five hundred years old and whilst we aim to meet the needs of all our guests there are some period features which might make access to some of the rooms on the first floor difficult for people with limited mobility. Access however to the main building and rooms situated within the courtyard is level. Ceilings are fairly low in some rooms and some rooms contain baths with showers contained within them. Some of the rooms are of typical cottage proportions and not suitable for wheelchair users.

### **Pre-Arrival**

- 1 We are located in the centre of the village next to one of the local pubs and parking for two vehicles is available within our own courtyard adjacent to the exterior rooms and further parking is available in the village square immediately adjacent to the Guest House. Our village whilst being beautiful and peaceful is fairly remote and not ideally suited to those travelling without a car.
- 2 We have two pubs, a post office and bakers / local store in the village all adjacent to the guest house. The nearest large shops are shops are approximately 6 miles away at Stow on the Wold, Bourton on the water, Winchcombe and then Cheltenham is approximately 12 miles away.
- 3 The bus stop is situated at the end of the Guest house and a daily service into Cheltenham operates
- 4 The nearest railway stations are Kingham, Moreton in Marsh and Cheltenham Spa all of which are approximately 16 miles away. Taxis are best booked in advance at Moreton and Kingham, but usually available at Cheltenham Spa station.
- 5 There are a few local taxi companies, none of which are situated in Guiting Power though we can supply details or make bookings in advance for you (please give plenty of notice).
- 6 We have 3 dogs and we can accept dogs with prior notice in allocated rooms, unfortunately dogs are not allowed in the main house.
- 7 Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in Braille.
- 8 Our website [www.guitingguesthouse.com](http://www.guitingguesthouse.com) provides pictures of some of our accommodation, further information about other services we provide, as well as information and links for some of the local attractions.
- 9 You can contact us by telephone, text or e-mail. Please see the "Contact Information" section of this document for full details.

### **Arrival and Car Parking**

- 1 Please advise us of your anticipated arrival time so that we can be sure we are here

- 2 To ensure your accommodation is ready we ask that guests do not normally arrive before 4.30pm. Earlier arrival may, however, be possible by arrangement.
- 3 We offer assistance with luggage.

### **Main Entrance**

- 1 There is one step of 7 inches at the front gate and no others leading to the front door of the premises.
- 2 The front door is normally closed so please ring upon your arrival.

### **Guest Accommodation – Public Areas**

- 1 The main Guest House contains, on the ground floor, the dining room which is situated directly off the entrance hall and leads directly into the guest lounge. There are no steps into the dining room and a very small one into the guest lounge.
- 2 The entrance hall leads directly to the main staircase which leads to the rooms on the first floor.
- 3 The private facilities and shower room for bedroom 1 are also situated directly from the entrance hall. There are no steps into the “wet room” and there are no steps into the shower.
- 4 The office is also situated adjacent to the entrance hall along with visitor information displayed on the entrance hall table.
- 5 Access to the rear door and kitchen is also gained from the entrance hall and there are no steps to either.
- 6 There are 13 stairs to the first floor; there is a hand rail on the right hand side of these stairs. The stairs are carpeted.
- 7 We have three guest bedrooms on the first floor along with a private toilet for bedroom 1 (please see section “Bedrooms” for more information).
- 8 There is a step to gain access to the toilet and also to bedroom 3. (please see section “Bedrooms” for more information).

### **Lounge and Dining Room**

- 1 Guests are welcome to use the lounge in the evenings.
- 2 The lounge has two sofas, two arm chairs, side tables, a bookcase containing a myriad of local information and guides, and a drinks cabinet containing a range of spirits which is operated on an “honesty policy”. There is also a radio/CD player and a range of CD’s.
- 3 The lounge is carpeted, centrally heated and has a gas “real flame” fire.
- 4 Breakfast and evening meals (by request) are served in the dining room.
- 5 The dining room has a wooden floor and contains five round tables with accompanying chairs for dining guests there is also a large inglenook fireplace with open fire and a selection of comfortable chairs for the use of guests.

### **Bedrooms**

- 1 All bedrooms are carpeted throughout.
- 2 All rooms have remote controlled colour televisions.
- 3 Tea and coffee facilities, fruit, biscuits and bottled water are provided in all

rooms.

- 4 We also provide complimentary toiletries, a hair dryer, additional heater, additional blankets, bath robes, wind-up torch, sewing kits, a selection of magazines and fresh flowers in all bedrooms.
- 5 Our beds are normally made with duvets (either feather or synthetic). Pillows are also a mixture of feather and synthetic.
- 6 Synthetic duvets are available if preferred.
- 7 We are happy to provide sheets and blankets instead, please specify before your arrival if required.
- 8 There is a wardrobe, chest of drawers, dressing table and armchair in each room.
- 9 There is a folder in each bedroom which contains further information about the Guest House, the village, attractions, breakfast menus and fire procedures.
- 10 There are en-suite facilities in rooms 2,3,5 and 6. Bedrooms 2 and 3 have showers, WCs and wash hand basins. Bedrooms 5 and 6 have showers over baths, WCs and wash hand basins.
- 11 Room 1 has a wash hand basin in the room. There is a WC for use by this room only on the same landing as the bedroom. The walk-in wet room for this bedroom is on the ground floor and can be accessed by a flight of stairs - it contains a shower, WC and wash hand basin.
- 12 Forge Cottage (room 4) which is also let on a self catering basis has two bedrooms. One bedroom has en-suite facilities consisting of shower, WC and wash hand basin, the other bedroom has a separate private bathroom on the same landing as the bedroom and consists of shower over a bath, WC and wash hand basin.

#### **Bedroom 1(Private Facilities)**

Bedroom 1 is to the left at the top of the stairs on the first floor.

This room has a wooden four- poster, 4ft 6in double bed with access from both sides.

#### **Bedroom 2(En suite)**

Bedroom 2 is straight ahead at the top of the stairs on the first floor.

This room has a 4ft 6in double bed with access from both sides

#### **Bedroom 3(En suite)**

Bedroom 3 is to the right at the top of the stairs at the top of the stairs on the first floor.

This room has a 4ft 6in half –tester double bed with access from both sides

#### **Bedroom 4(En suite)**

Bedroom 4 is in Forge Cottage at the top of the stairs along the first floor landing.

This room has a 4ft 6in double bed with access from both sides

### **Bedroom 5(En suite)**

Bedroom 5 is in the courtyard and has no steps to gain access.  
This room has a 5ft four poster double bed with access from both sides

### **Bedroom 6(En suite)**

Bedroom 6 is in the courtyard and has no steps to gain access.  
This room has a 6ft 6in double bed which can also be made into two  
single 3ft 3in beds with access from both sides

### **Gardens**

- 1 We have a small front garden with lawns, borders and flower beds.
- 2 Guests are welcome to enjoy our garden at all times.
- 3 Access to the garden is via the front door from the main Guest House or directly from the courtyard rooms.
- 4 Tables and chairs are situated in the garden for guests to use.

### **Additional Information**

- 1 There is a fire extinguisher on the first floor landing at the top of the stairs.
- 2 Fire evacuation procedures are to be found in the welcome/information packs in each room and in the event of a fire we will alert guests either verbally or an alarm will sound. Please advise us if you have a hearing impairment.
- 3 The main building can be evacuated via either the front or rear doors at the bottom of the guest stairs.
- 4 The courtyard rooms can be evacuated via either door on the same level to the courtyard or front garden.
- 5 The cottage can be evacuated via the entrance hall.
- 6 We do not permit smoking in the main house, Forge cottage or the courtyard rooms but you may smoke in our garden. Please request an ash tray.
- 7 A detailed Fire Risk Assessment is available
- 8 We are happy to cater for special diets or any specific likes or dislikes. Please advise us upon booking of these before your arrival.
- 9 We are happy to refrigerate any medication. We can also keep any perishables in our fridge/freezer for a limited period.
- 10 Mobile phone reception at the Guest House and in the village is limited with only some networks working. Guests are welcome to use our landline in the event of an emergency and we are happy to take messages for guests.

### **Contact Information**

- 1 **Address:** Guiting Guest House, Post Office Lane(formerly Cow Pat Lane)  
Guiting Power, Gloucestershire GL54 5TZ
- 2 **Telephone number:** 01451 850470 (answerphone service available).
- 3 **Mobile Phone:** 07787 551305
- 4 **E-mail address:** [info@guitingguesthouse.com](mailto:info@guitingguesthouse.com)
- 5 **Website:** [www.guitingguesthouse.com](http://www.guitingguesthouse.com)
- 6 We are open all year apart from Xmas eve and Xmas day.

### **Future Plans**

- 1 We are planning to install new flat screen televisions in our guest rooms.

**If you require further details or have any comments about the services we provide do not hesitate to contact us.**